



Friends, Family & Neighbors

Welcome to High Pointe Surgery Center

REQUESTS AND REMINDERS:

- ❖ We are limiting the number of people on campus for the health and safety of your loved one. Visitors are limited to **one adult person only** per patient while at the facility. No other exceptions are allowed.
- ❖ We ask that you remain at the Surgery Center to speak with the surgeon following surgery. Please inform the receptionists if you need to leave the waiting area or the facility.
- ❖ At this time, eating and drinking is not allowed in our waiting area. Vending machines are located on the first floor and you can eat and drink in this area.
- ❖ Patient surgery and recovery time may be different from what you have been told. You will be escorted from the waiting area to the recovery area when the patient is ready. The receptionists will be happy to answer your questions.
- ❖ Cell phone use is permitted in the waiting area and the hallways. If you do use a phone, please be courteous of others around you.
- ❖ There are restrooms located on each floor of the building behind the elevators. If you need directions, please ask the receptionists.
- ❖ Feel free to approach any of our staff members if you need assistance during your stay and share suggestions for our improvement.
- ❖ Our goal is that your stay with us will be comforting so that in the future you will recommend our services.

Thank you!